

Privacy Policy

Your privacy is important to us, and the Vision Science Research SDN. BHD. (“VSR,” “the Company,” “we,” “our,” or “us”) is committed to protecting your privacy whilst providing a personalized and valuable service.

Here at VSR, we are committed to safeguarding your data while rendering our professional services. DCR and DTC are two departments of VSR that cooperate with various group entities including, but not limited to, entities located in Singapore, Japan, China, Korea, etc.

This Privacy Policy governs our data collection, processing, and usage practices. It is designed to allow the Data Subject (“you”) to make an informed choice regarding use, access, and correction of your Personal Information.

If you have any requests concerning your Personal Information or any queries about these practices, please contact us by e-mail on contact@vision-science.com or you can contact us by writing to Persiaran Southkey 1, Kota Southkey 80150, Johor Bahru, Johor Darul Takzim, Malaysia.

1. Personal Data That We Collect

We collect from you Personal Information such as full name, gender, date of birth, address, job title, company information, e-mail addresses, telephone numbers, identification details, and referral source, and if you are a research organization, we will also collect organization information. This data may include IP Address, operating system, and browser type.

2. How We Use Your Personal Data

We use the information we collect only in compliance with this Privacy Policy. We will never sell your Personal Information to any third party without your explicit consent. In addition to the uses identified elsewhere in this Privacy Policy, we may use your Personal Information to (a) assist you with service, partnership, or employment request; (b) send to you information that we think may be of interest to you by post, email, or other means; (c) send you marketing communications relating to our business (including any profiling we engage in that is related to such direct marketing); (d) respond to an enquiry, question, or concern that you may have raised; or (e) perform analytics and create a database to improve our services. To facilitate our global operations, we may transfer and access Personal Information from around the world. This Privacy Policy shall apply even if we transfer Personal Information to countries outside the Asia-Pacific Region.

3. Retention of Personal Information

We retain Personal Information that you provide us as long as we have a partnership relations. If you wish to terminate our partnership relations, we will no longer use Your Personal Information, please contact us at contact@vision-science.com.

Criteria for determining retention periods

In any other circumstances, we will retain your information for no longer than necessary, taking into account the following:

- the purpose(s) and use of your information both now and in the future (such as whether it is necessary to continue to store that information in order to continue to perform our obligations under a contract with you or to contact you in the future);

- whether we have any legal obligation to continue to process your information (such as any record-keeping obligations imposed by relevant law or regulation);
- whether we have any legal basis to continue to process your information (such as your consent);
- how valuable your information is (both now and in the future);
- any relevant agreed industry practices on how long information should be retained;
- the levels of risk, cost, and liability involved with us continuing to hold the information;
- how hard it is to ensure that the information can be kept up to date and accurate; and
- any relevant surrounding circumstances (such as the nature and status of our relationship with you).

4. Security of Your Personal Information

VSR has put in place the following security practices and procedures to protect your Personal Information from unauthorized access, use, or disclosure:

- a) We secure the Personal Information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use, or disclosure
- b) All our employees and Service Providers have signed confidentiality agreements where they have undertaken that they will not make any Personal Information available to anyone, unless authorized in writing by the user.
- c) Personal Information will not be made available to any third party, except as provided herein or by obtaining your prior written consent.
- d) All documents submitted are managed through a secure online job management system; the documents that are sent to us can only be viewed by service professionals working on your assignment.

5. Corporate Events

In the event VSR goes through a business transition, such as a merger or acquisition by another company, or sale of all or a portion of its assets, your user account and personal data will likely be among the assets transferred. You will be notified via a prominent notice of any such change in ownership or control. During such event, we may also disclose your Personal Information to any other third party with your prior consent.

6. Responsibility with You

When you submit any Personal Information to us, you represent that you have the lawful right to submit the Personal Information and agree that you will not submit any information unless you are legally entitled to do so and that such Personal Information is true, complete, and accurate. You may not use a false email address or other identifying information to impersonate any person or entity, or otherwise mislead as to the origin of any content. Any improper collection or misuse of Personal Information is in violation of this Privacy Policy and of the applicable terms and conditions of use. You agree not to misuse any Personal Information available on our Site or to gather it or use robots or other automated scripts, codes, or functionalities to do so. We may immediately suspend or terminate your access to our Site without notice if we become aware that you are in breach of applicable terms and conditions of use or of this Privacy Policy.

7. Sensitive Personal Information

What Is Sensitive Personal Information?

“Sensitive Personal Information” is information about an individual that reveals their racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, genetic information,

biometric information for the purpose of uniquely identifying an individual, information concerning health, or information concerning a natural person's sex life or sexual orientation.

We do not knowingly or intentionally collect sensitive Personal Information from individuals, and you must not submit sensitive Personal Information to us.

If, however, you inadvertently or unintentionally transmit sensitive Personal Information to us, you will be considered to have explicitly consented to us processing that sensitive Personal Information.

8. Amendments to Privacy Policy

We may update this Privacy Policy from time to time to keep up with changing legislation and best practices. If we make any material changes, we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on the Website prior to the change becoming effective. Provided that we will not notify you if we amend the Policy to make addition, deletions, or modifications to the list of cookies from time to time, to keep the list of cookies current and accurate. Your continued use of this Websites or the Service(s) following the posting of any amendment, modification, or change to this Policy shall constitute your acceptance of the amendments to this Policy. You can choose to discontinue use of the Websites or Service(s) if you do not accept the terms of this Policy or any modified version of this Policy.

9. Legal Disclosure

We reserve the right to disclose your personal data as required by applicable law, in response to lawful requests by public authorities, including meeting national security or law enforcement requirements and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or other legal process served on us.

10. Contact Us

If you have any questions about this Privacy Policy or the data we hold about you or you wish to ensure that the data we hold about you is accurate and kept up to date, please do not hesitate to contact us at contact@vision-science.com.

Effective Date: Dec. 20, 2020